

### 2024 WICPA NOT-FOR-PROFIT ACCOUNTING CONFERENCE

YOUR SOURCE FOR KEY UPDATES & INSIGHTS ON TIMELY ISSUES

### **HIGHLIGHTED TOPICS:**



### ACCOUNTING & AUDITING & TAX UPDATE

Get the latest accounting, auditing and tax updates impacting not-for-profits and grant-funded organizations



### ECONOMIC & FINANCIAL MARKET OUTLOOK: 2024-2028

Find out what the most reliable indicators are and what that means for us all in 2024 and beyond



### TECHNOLOGY & CREATING STAFF EFFICIENCIES

Learn how not-for-profits can utilize technology in spend management and the close process to create staff efficiencies

### CONFERENCE AT A GLANCE

### THURSDAY, SEPT. 12

WICPA Office & WICPA CPE Livestream

### 7 - 8 a.m.

Registration & Networking Lower Level Foyer

### 8 - 8:10 a.m.

Welcome & Opening Remarks
Lower Level Conference Center

### 8:10 - 9:25 a.m.

GENERAL SESSION
Accounting & Auditing & Tax
Update
Lower Level Conference Center

### 9:25 - 9:35 g.m.

Networking Break Lower Level Foyer

### 9:35 - 10:50 a.m.

GENERAL SESSION
Funding the Vision: How to Make
Your Capital Campaign a Success
Lower Level Conference Center

### 10:50 – 11 a.m. Networking Break Lower Level Foyer

### 11 - 11:50 a.m.

BREAKOUT SESSIONS
Cybersecurity Trends & Best
Practices
Lower Level Conference Center

The 3C's of a Grant Writing Program: Compliance,

Collaboration & Communication WICPA Training Center

### 11:50 a.m. – 12:20 p.m.

Networking Lunch Lower Level Foyer

### 12:20 - 1:35 p.m.

GENERAL SESSION

Economic & Financial Market

Outlook: 2024-2028

Lower Level Conference Center

### 1:35 – 1:45 p.m.

Networking Break Lower Level Foyer

### 1:45 - 2:35 p.m.

GENERAL SESSION
Staffing & Succession Planning:
Attracting, Developing & Retaining
Talent in Today's Environment
Lower Level Conference Center

### 2:35 - 2:45 p.m.

Networking Break Lower Level Foyer

### 2:45 - 3:35 p.m.

GENERAL SESSION
Technology & Creating Staff
Efficiencies
Lower Level Conference Center

### 3:35 - 3:45 p.m.

Networking Break Lower Level Foyer

### 3:45 - 4:35 p.m.

GENERAL SESSION
Ethical Implications of Using
Generative Al
Lower Level Conference Center

### 4:35 p.m.

Closing Remarks & Prize Drawings
Lower Level Conference Center

### RETIREMENT PLAN SERVICES FROM LOCAL SPECIALISTS.

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CTaccess is an extension of our company. They keep our company on track, prepared for the future and up & running.

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What is IT? When we talk about IT, we're referring to your entire infrastructure: computers, servers, internet, cyber security, email, the cloud, phones, and all the things that keep your company and your people running day to day. Our job is to make sure all of those essential functions are working at their peek and continuously improving so that you can focus on your mission.

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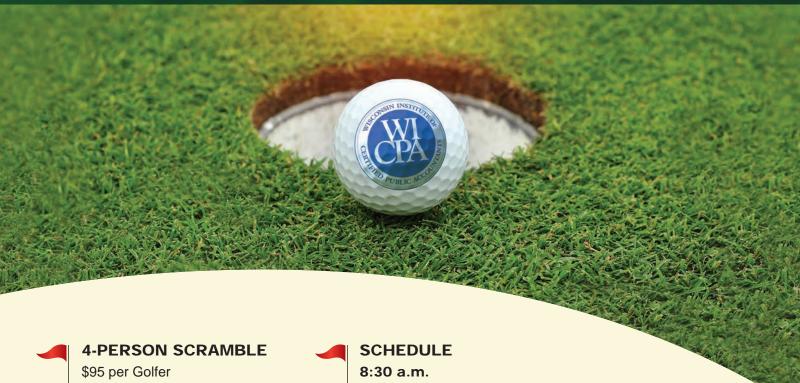
Certified in the Valuation of Financial Instruments (CVFI™)

Learn more at aicpa.org/credentials



### 2024 WICPA GOLFOUTING

FRIDAY, SEPT. 20 - Ironwood Golf Course, Sussex



\$380 per Foursome

### **REGISTRATION INCLUDES**

18 Holes of Golf With Cart Practice Greens & Driving Range Continental Breakfast & Lunch **Beverage Vouchers** Hole & Event Contests Entry in Prize Drawings

Registration & Breakfast

### 9:00 a.m.

**Practice Greens** & Driving Range

### 10:00 a.m.

Shotgun Start

### 4:00 p.m.

Reception & Appetizers

### **HOLE & EVENT PRIZES**

\$1,000+ in Drawing Prizes \$500+ in Individual Prizes \$500+ in Team Prizes \$500 Inside the Circle Contest



### **SAVE THE DATE!**



### UPCOMING WICPA CONFERENCES & SPECIAL EVENTS

### CONFERENCES

WICPA conferences are your source for key updates and insights on timely issues. As a WICPA member, you can save up to \$150 on registration!

### **Business & Industry Fall Conference**

Tuesday, Oct. 22
Brookfield Conference Center & WICPA CPE Livestream

### **Tax Conference**

Monday, Nov. 11 - Tuesday, Nov. 12
Brookfield Conference Center & WICPA CPE Livestream

### **Accounting & Auditing Conference**

Thursday, Nov. 21
WICPA Office & WICPA CPE Livestream

### **Accounting Technology Conference**

Tuesday, Dec. 10
WICPA Office & WICPA CPE Livestream

### **Business & Industry Spring Conference**

Thursday, March 20, 2025
Brookfield Conference Center & WICPA CPE Livestream

### **Financial Institutions Conference**

Tuesday, May 13, 2025 WICPA Office & WICPA CPE Livestream

### **School District Audit Conference**

Wednesday, May 21, 2025 WICPA Office & WICPA CPE Livestream

### SPECIAL EVENTS

WICPA special events are unique opportunities to connect with fellow members and provide a great way to socialize and have fun!

### **Golf Outing**

Friday, Sept. 20 Ironwood Golf Course

### **Bowling Night**

Thursday, April 24, 2025 New Berlin Ale House

### Member Recognition Banquet & Annual Business Meeting

Friday, May 9, 2025 Brookfield Conference Center

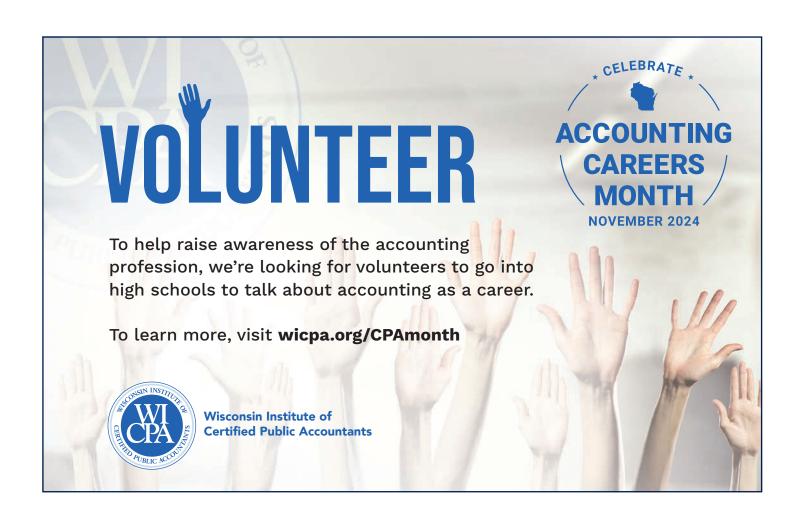
### **New CPA Banquet**

Friday, June 13, 2025
Brookfield Conference Center

### **Virtual Member Orientation**

Thursday, Dec. 12, 2024 | Open 8 a.m. Tuesday, March 11, 2025 | Open 8 a.m.

Learn more and register at wicpa.org/orientation.



# INSPIRE FUTURE ACCOUNTANTS

### PROMOTE ACCOUNTING & YOUR ORGANIZATION!

Step up and shape tomorrow's accounting professionals by hosting high school students at your organization. The WICPA Educational Foundation's Accounting Awareness Grants provide funding for high school educators to bring students to you for a presentation or activity to learn more about accounting. By volunteering to host a class, your organization will:



Spark interest in the accounting profession



Strengthen the CPA pipeline with future talent



Showcase your internships & job shadow opportunities



Don't miss the chance to inspire and recruit the next generation of accountants. Get noticed by high school educators now! Learn more at wicpa.org/HighSchoolActivityHost.







### NOMINATE SOMEONE YOU KNOW FOR AN EXCELLENCE AWARD!

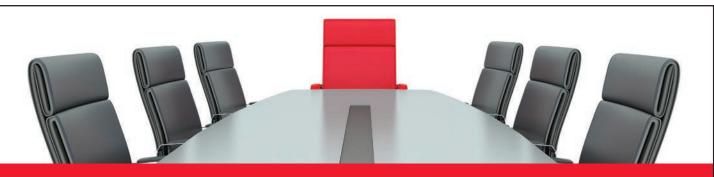
- \* Accounting Educator
- \* Accounting Student
- ★ Business & Management
- **CPA** in Public Practice

- ★ Community Service
- ★ Distinguished Career
- ★ Diversity & Inclusion
- \* Woman to Watch

★ Young Professional

Submit your nomination at wicpa.org/awards by Nov. 11, 2024.

Recipients will be announced in January and honored at the Member Recognition Banquet & Annual Business Meeting on May 9, 2025.



### Join the WICPA Board of Directors!

The WICPA is seeking members to serve on its board of directors.

### Opportunities include:

- Staying up to date on professional issues
- Providing strategic governance in accordance with the WICPA strategic plan, mission and vision
- Acquiring new leadership and training skills

Applicants must be WICPA CPA members in good standing. A "CPA member" is defined as a WICPA member who has obtained a certificate as a CPA from the Accounting Examining Board of the State of Wisconsin, or from a similar legally constituted authority in any other state, possession or territory of the United States or the District of Columbia.



To apply, visit wicpa.org/BoardApplication through Nov. 15, 2024.

**Questions?**Contact tammy@wicpa.org.



### Join the WICPA Educational Foundation Board!

The WICPA Educational Foundation is seeking members to serve on its board of directors.



### Some of the opportunities include:

- Assisting in efforts to attract students to the profession.
- Providing strategic governance in accordance with the WICPA Educational Foundation mission.
- Acquiring new leadership skills.

The WICPA Educational Foundation plays a pivotal role in supporting programs to improve awareness and perceptions by educating students and educators about the exciting opportunities available to accounting professionals.

# WICPA Meeting Space & Training Center Rentals Available

- Hassle-free meeting planning
- Professional environment
- Multiple room choices and layouts
- Accommodations for groups up to 60
- > Full-day and half-day rental options
- > Equipped with the latest A/V equipment
- > Free high-speed Wi-Fi
- Easy access from I-94 and free parking
- Coordinated catering and refreshments













### **Training Center**

- Seats up to 60 (full room)
- Can be split to accommodate smaller groups
- Flexible room setups: Classroom, Pods, U-shape, Hollow Square
- Ceiling-mounted projector and retractable screens with multiple A/V connections
- Blu-ray/DVD player
- · Large whiteboards
- Electrical outlets in each table
- Private entrance and registration area
- Catering and refreshment area

### **Executive Boardroom**

- Seats up to 20
- 80" TV with multiple A/V connections
- Equipped for video conferencing
- Granite countertop with sink and refrigerator







For more information, visit wicpa.org/MeetingSpaces, or to schedule a tour or reserve space, contact Rachella Fortier at rachella@wicpa.org or 262-785-0445 ext. 4505.



8:10 - 9:25 a.m.

### Accounting & Auditing & Tax Update

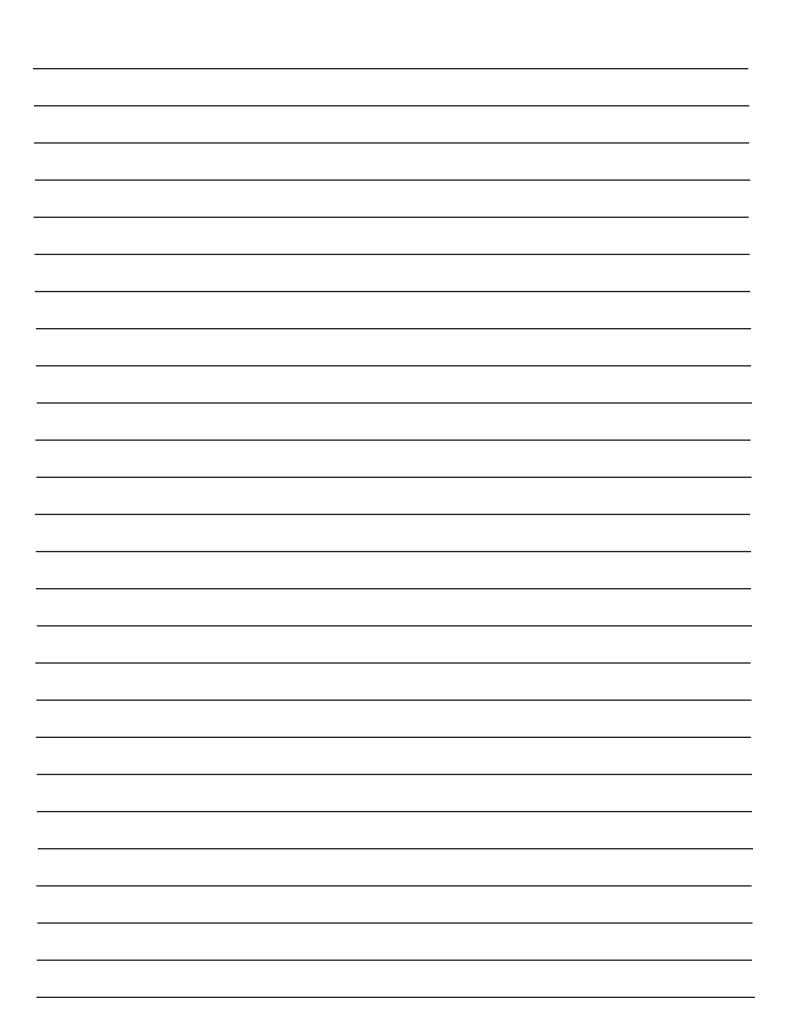
Karl Eck, CPA, Partner, Wipfli LLP
Jim Hyland, CPA, Partner, Wipfli LLP
Michael Peterson, CPA, Senior Manager, Wipfli LLP

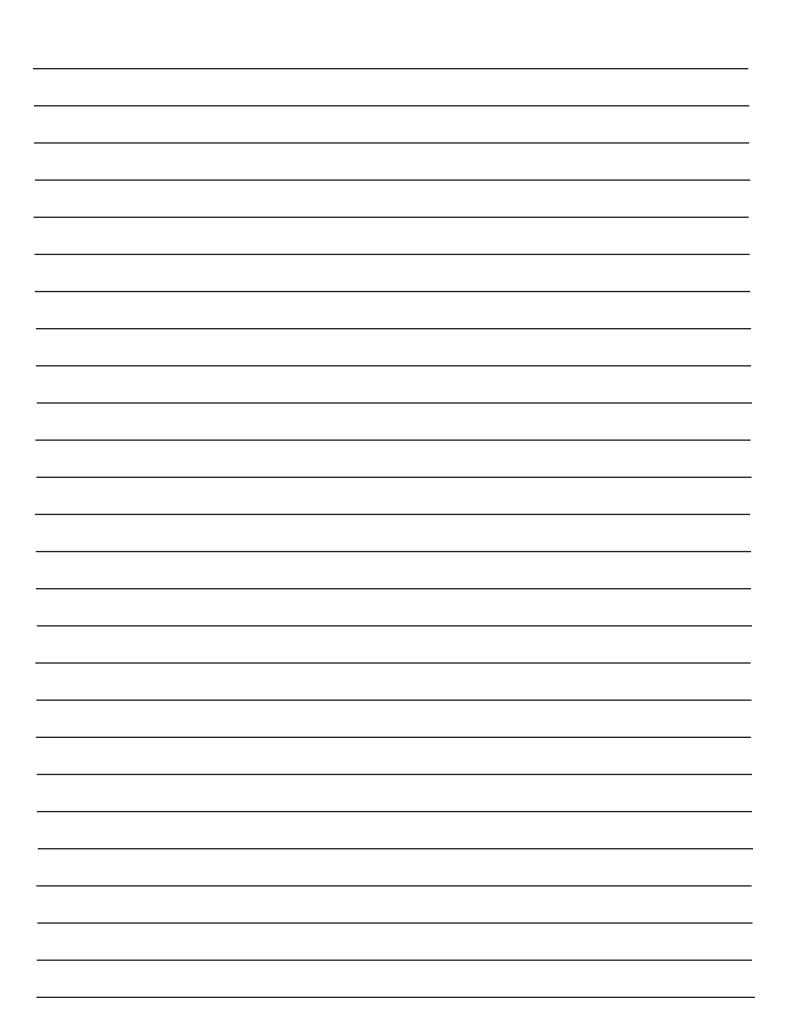
There are no presentation slides available for this session.



### **Notes**

Wisconsin Institute of Certified Public Accountants
W233N2080 Ridgeview Parkway, Suite 201 | Waukesha, WI 53188 | wicpa.org





9:35 - 10:50 a.m.

## Funding the Vision: How to Make Your Capital Campaign a Success

Eric Hamsho, Advancement Strategist, Generis

September 12, 2024

### **Funding the Vision:**

How to Make Your Capital Campaign a Success

WICPA Not-For-Profit Accounting Conference



Introduction

### Eric Hamsho

Advancement Strategist



## Who is Generis?

For over 34 years we have helped faith based non-profits **accelerate generosity** toward their vision.

We help close the gap between vision and resources.



### We strive to...

- be the thought leader about giving and generosity.
- help nonprofits and churches do more than raise money, but help them develop and grow their culture of generosity.
- bring our experience of helping them raise over \$15B.
- bring every client a customized approach in aligning their unique DNA and ethos into their initiative and campaign.





# FUNDING TRENDS In 2023, Americans gave \$557.16B to charity Represented a 1.9% increase from 2022 Adjusted for inflation, total giving declined by 2.1%

# GIVING BY INDIVIDUALS = \$374.4B ...but declining • 2023: 67% of all giving • 1983: 82% of all giving

# FUNDING TRENDS GIVING BY FOUNDATIONS & CORPORATIONS Increasing Annually • Foundations: 19% of all giving • Corporations: 7% of all giving

FUNDING TRENDS	"DOLLARS UP, DONORS DOWN"
	More is being given by fewer people

# FUNDING TRENDS INCREASE OF COMPETITION The number of 501(c)3 organizations has grown 3.2% per year over the last decade.

### CONCLUSIONS

### **FUNDING TRENDS**

- There is funding available, but there are less givers.
- Givers are giving **larger** gifts, but **less** of them.
- It's **CRITICAL** to focus on individual giving, especially at the major gift level.
- Donor **retention** is more important than ever.
- Foundation giving is important, but receiving these gifts takes focus and strategic planning.

### **FUNDING TRENDS**

3 Things We Will Explore Today

- 1. 6 KEY PRINCIPLES TO FUND THE VISION FOR YOUR ORGANIZATION
- 2. FRAMEWORK OF A CAPITAL CAMPAIGN
- 3. HOW MIGHT A CAMPAIGN CONSULTANT BENEFIT YOUR ORGANIZATION



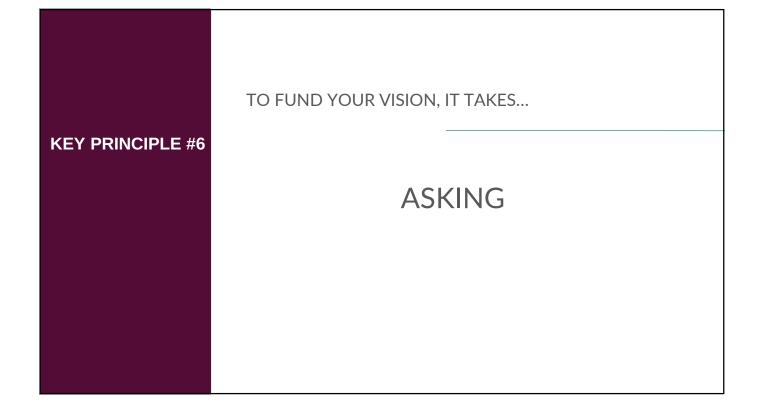
	TO FUND YOUR VISION, IT TAKES
KEY PRINCIPLE #1	CREATIVITY

KEY PRINCIPLE #2	TO FUND YOUR VISION, IT TAKES
	DILIGENCE

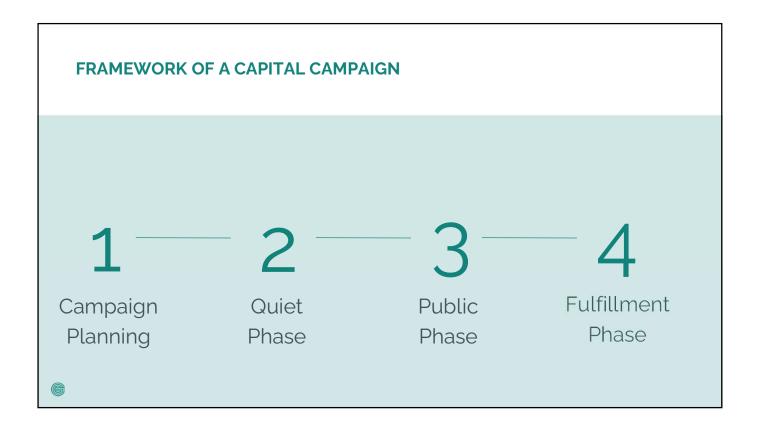
# TO FUND YOUR VISION, IT TAKES... KEY PRINCIPLE #3 A PLAN CASE FOR SUPPORT • Unique Mission • Why this is a historical moment • Project explanation and cost • What gifts are needed to succeed • How your organization will be transformed • Why the reader should invest

# TO FUND YOUR VISION, IT TAKES... KEY PRINCIPLE #4 MULTIPLE INCOME STREAMS TRANSFORMATIONAL GIFTS MAJOR GIFTS RECURRING GIFTS GRANTS AND FOUNDATIONS PLANNED/TESTAMENTARY GIFTS

KEY PRINCIPLE #5	TO FUND YOUR VISION, IT TAKES
	RELATIONAL EQUITY







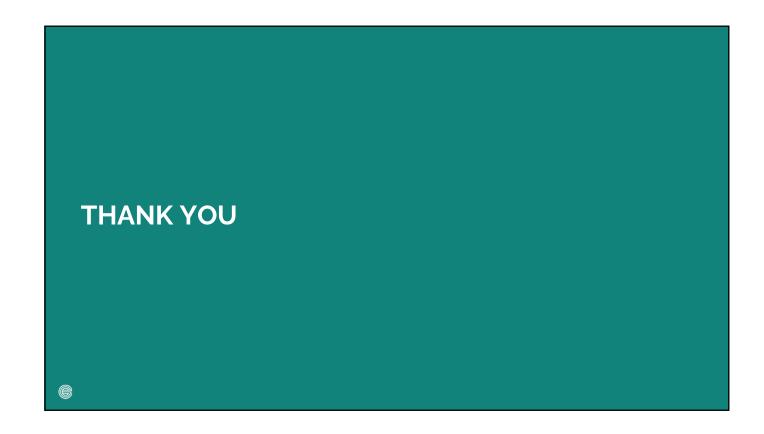


# Do Nonprofits Need A Consultant? As an organization, you can... Prepare your board Prepare your leadership Have systems in place Create margin for campaign work

### **Benefits of A Consultant**

- Save time
- Feasibility work
- Analyze data
- Help navigate speed bumps
- Create realistic timelines
- Strategies for asking for gifts
- Comprehensive coaching





11 - 11:50 a.m.

### Cybersecurity Trends & Best Practices

Alex Friedl, CISR, CCIC, Brokerage Client Executive, M3 Insurance



### **Introduction – Alex Friedl**

- Contact information
  - alex.friedl@m3ins.com
  - 608 288 2898



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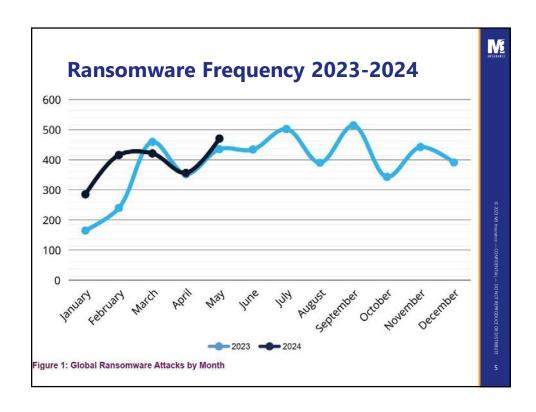
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### **Claim Example – Credit Union**

- A ransomware attack caused a credit union's online banking platform to do down
- The ransom payment itself was \$2.5M
- How should insurance brokers make limit recommendations?

.

### 



### **History of Ransomware**

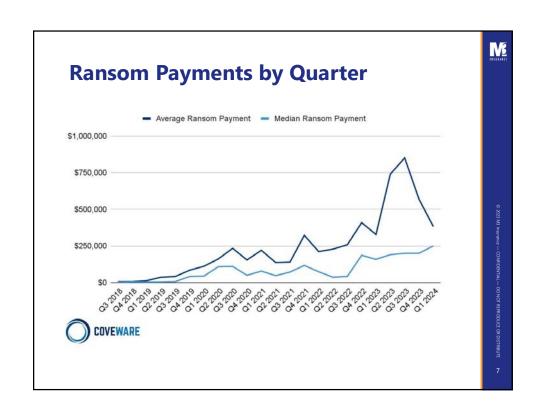
- Ransomware is fairly old
- Ransomware became mainstream in the 2010s. Why?
- Ransomware gangs are organized like a business

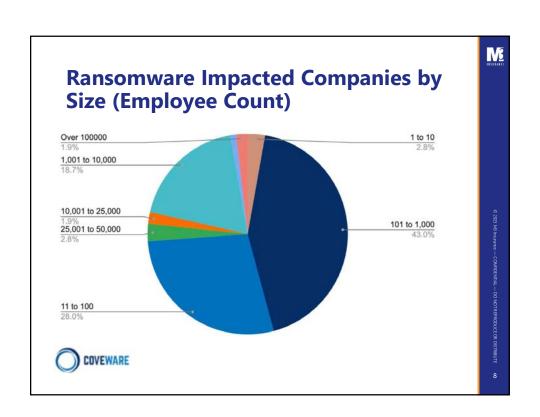


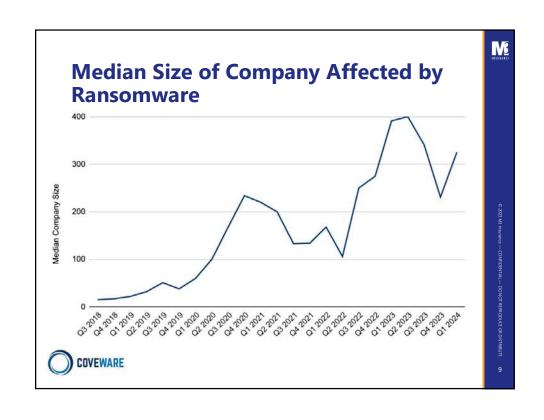
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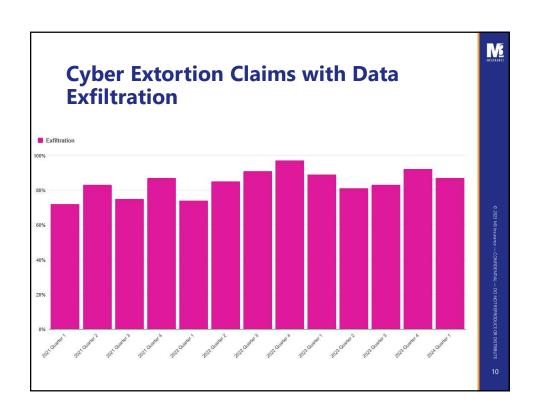
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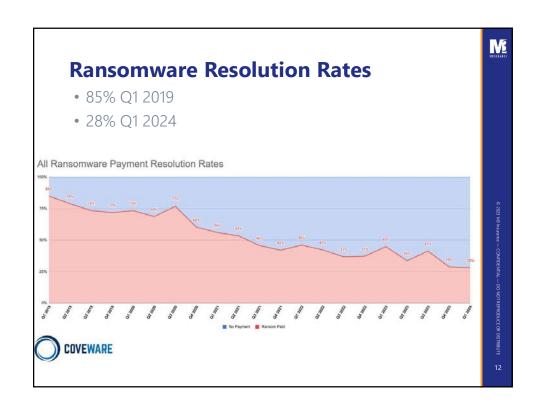




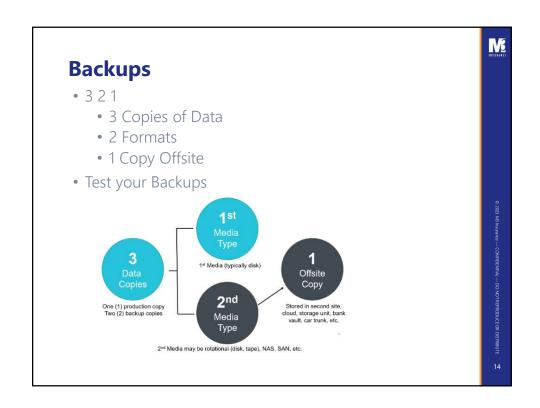














NB

## **Communication best practices**

**Incident Response Planning and** 

• An incident response plan should be part of a

**Business Continuity Planning** 

• The importance of an IRP

larger business continuity plan

- Do not use the 'b' word
  - MGM Resorts recently identified a cybersecurity issue affecting certain of the Company's systems. Promptly after detecting the issue, we began an investigation with assistance from leading external cybersecurity experts.
- You do not need to respond to media requests for comment
- Ideally, consult with an attorney or public relations firm before releasing a statement
- Have holding statements in your incident response plan

NB

## **Example of how not to handle a cyber incident**

- A credit union employee in the lending department had their email inbox compromised.
- Rather than notifying their insurance carrier Beazley, the credit union decided to handle the incident on their own.
- The credit union proactively notified anyone that had taken out a loan in the past 10 years.
- After sending out 20,000 notifications, the insured received notice of a class action lawsuit in the mail, which is how we found out about the claim.

## Claim Trend - Vendor Incidents

- What is a vendor incident?
- Between September 1<sup>st</sup> 2023 and May 1<sup>st</sup> 2024 there were 892 cyber incidents reported to the NCUA
- 892 or about 73% of incidents were related to the use of a third party

ONFIDENTIAL — DO NOTREPRO

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## **Vendor Best Practices**

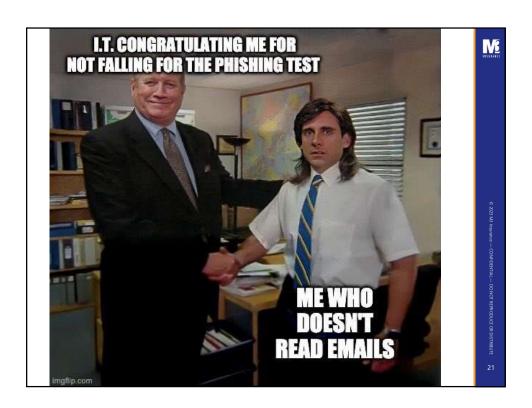
- Inventory your assets
- Do due diligence on you vendors
- Review vendor contracts

IDENTIAL— DO NOT REPRODUCE OR DISTF

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## ME **Attack Vectors per Coalition** Percentage of reported attacks by attack vector (Figure 4.1) 2% Trusted Relationship 0.6% Trusted Relationship o 28% 0.6% Exploit Public-Facing Vulnerabilities Brute Force 12% Exploit Public-Facing Vulnerabilities 2022 2022 External Remote Services 1H 2H 1% Man in the Middle Services **59%** Phishing 76% Phishing



## **Phishing**

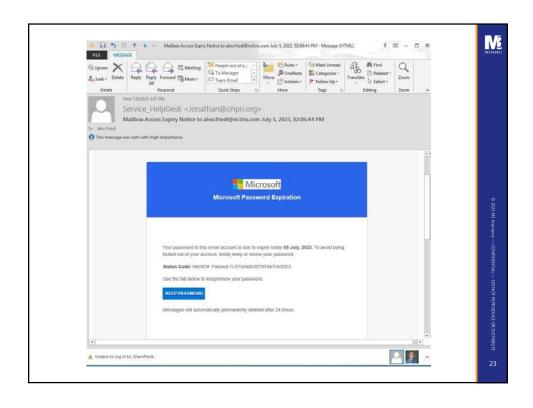
- What is phishing?
- Why is it popular?



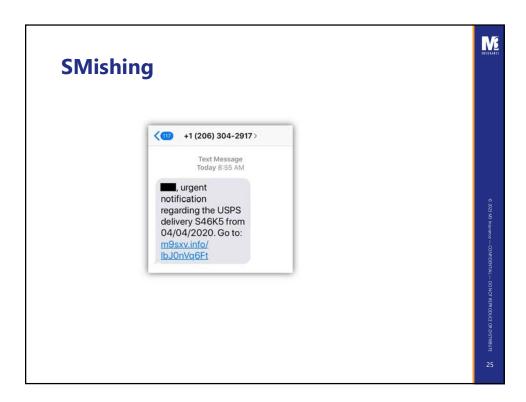
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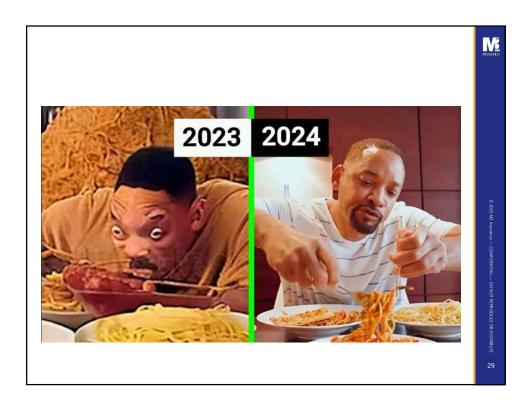


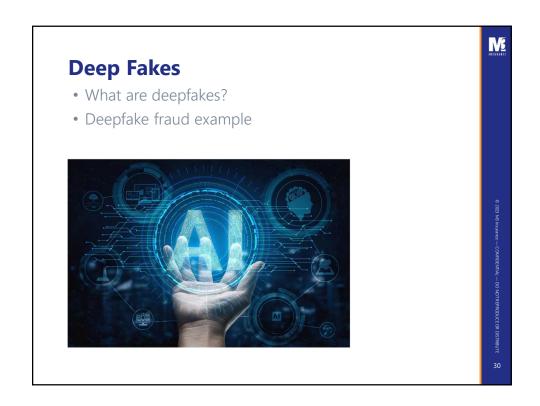


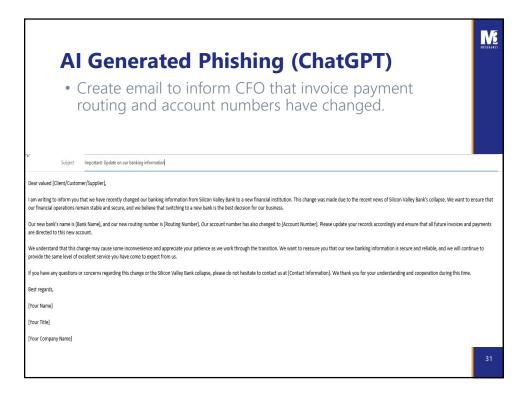


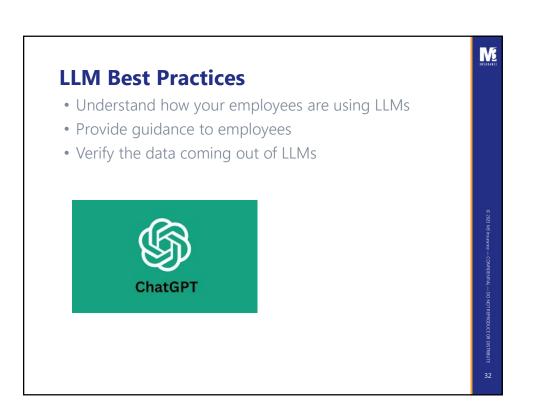


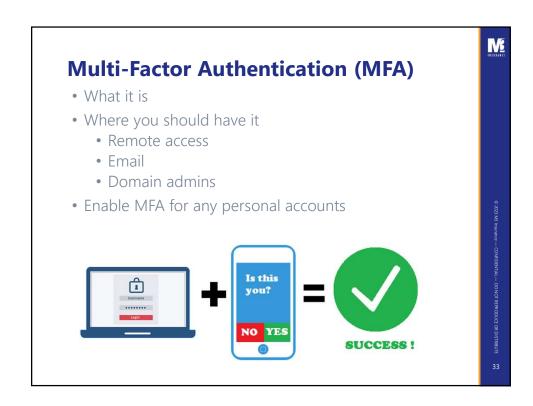












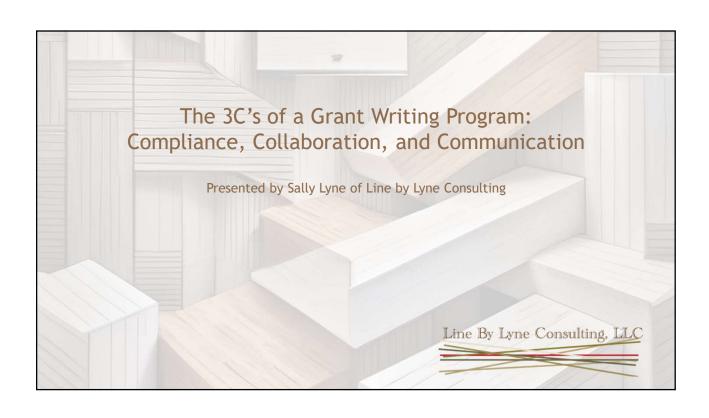


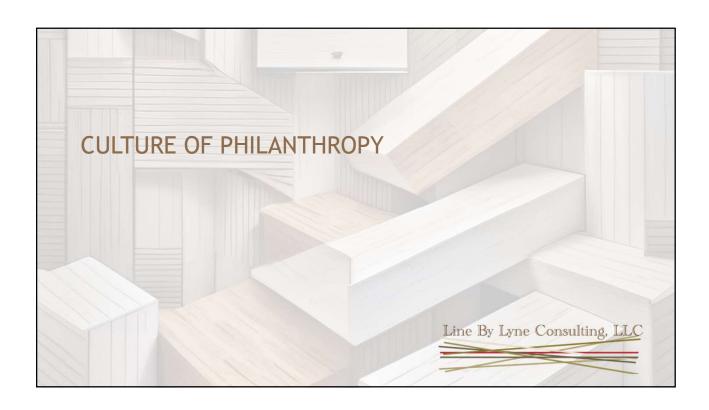


11 - 11:50 a.m.

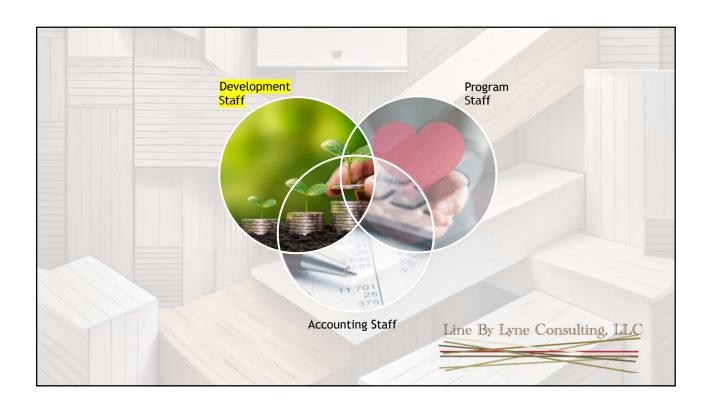
## The 3C's of a Grant Writing Program: Compliance, Collaboration & Communication

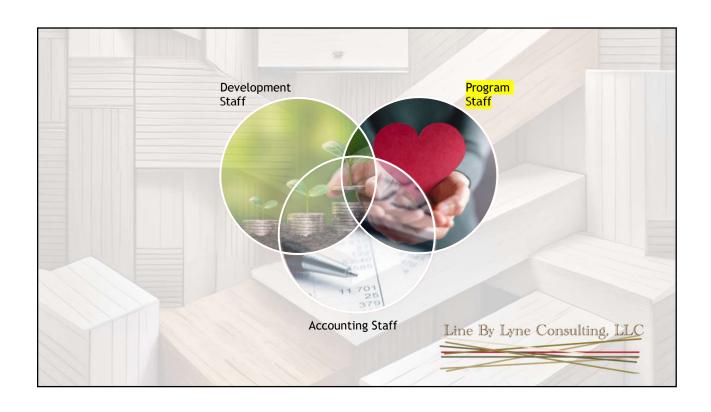
Sally Lyne, President, Line By Lyne Consulting, LLC

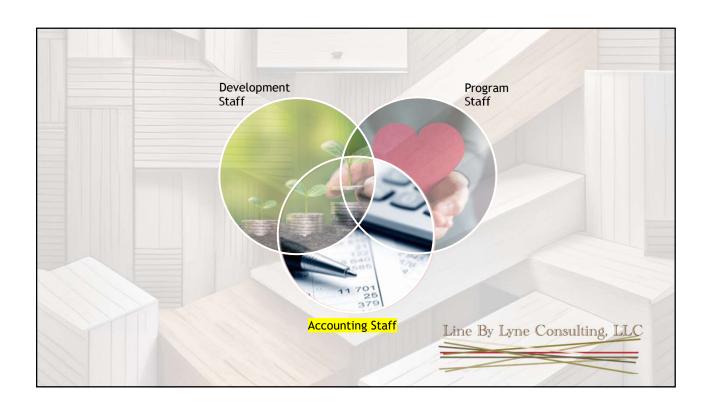


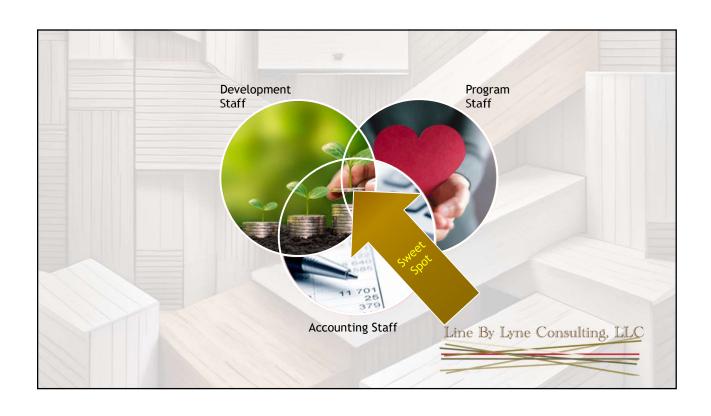
























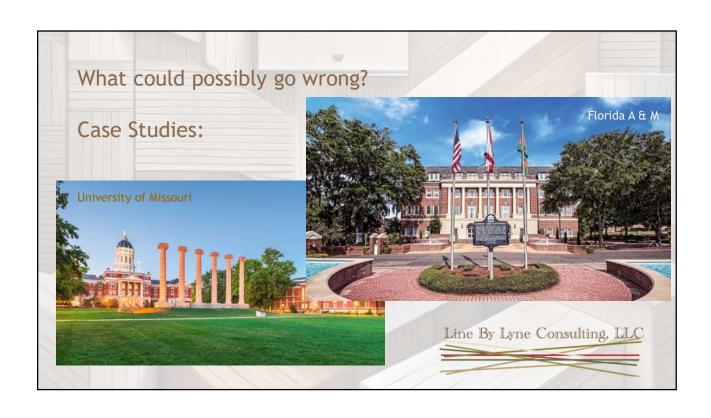


# What do you think it means for: Program Staff? Development Staff? Donors/Funders? Line By Lyne Consulting, LLC

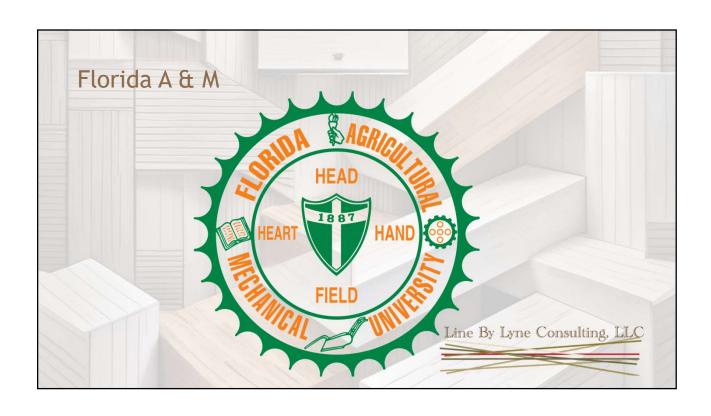
















12:20 - 1:35 p.m.

## Economic & Financial Market Outlook: 2024-2028

Clare Zempel, CFA, CBE, Principal, Zempel Strategic



## WICPA Not For Profit Conference

## The Economic and Market Outlook 2023 – 2028

2023 "Soft" Landing Became Likely When Inflation Slowed Far Faster Than Spending

2024 Recession Is Possible Unless Fed Eases Soon

## Clare Zempel, CFA, CBE

**Economist and Investment Strategist** 

WICPA Offices September 12, 2024

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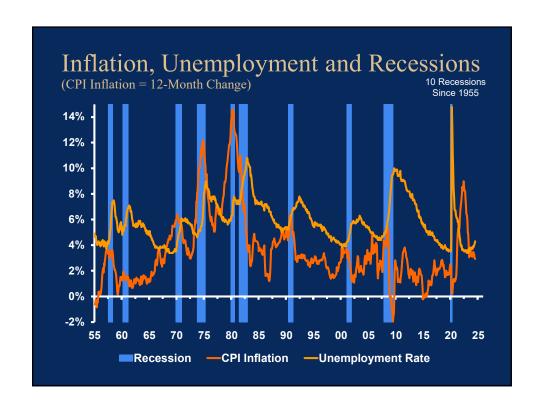


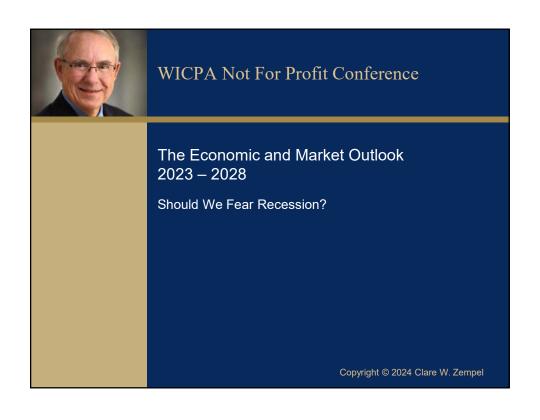
## WICPA Not For Profit Conference

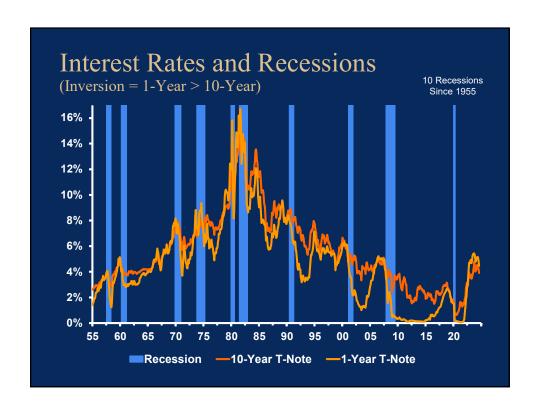
The Economic and Market Outlook 2023 – 2028

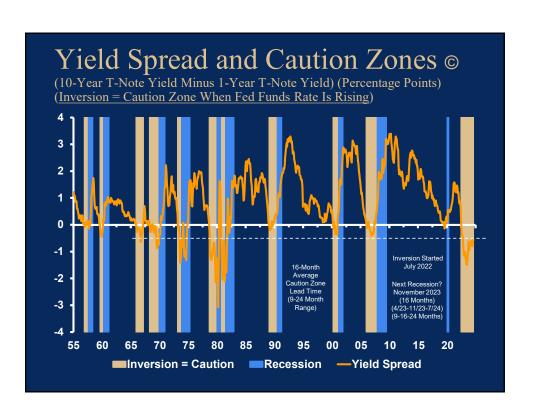
Why Monitor Business Cycles?

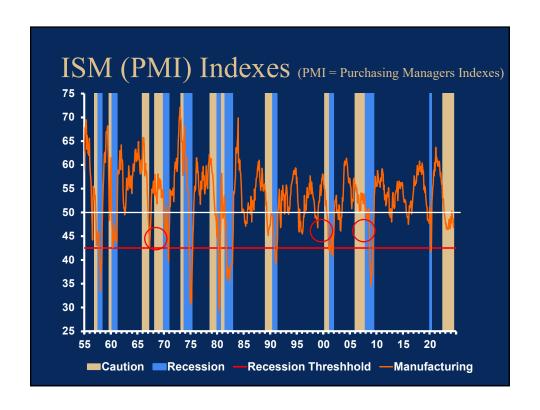
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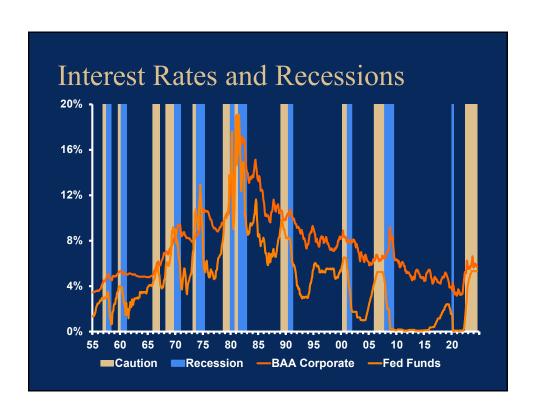


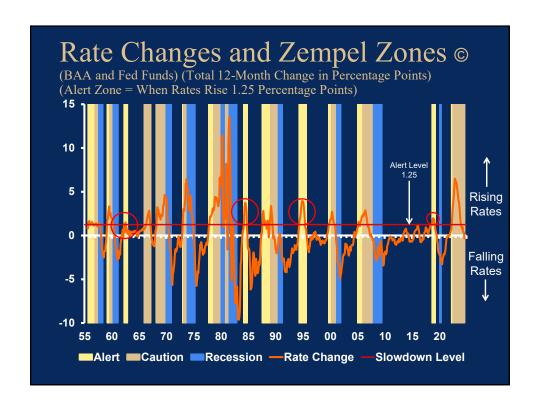


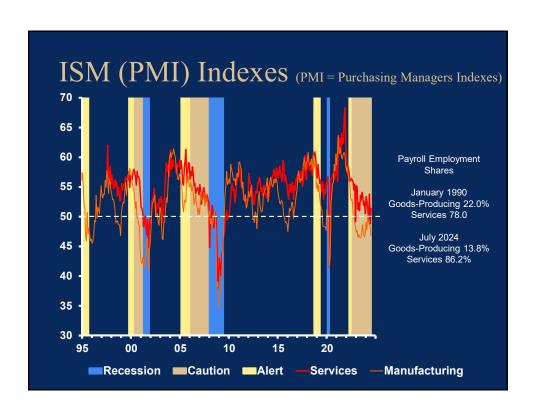


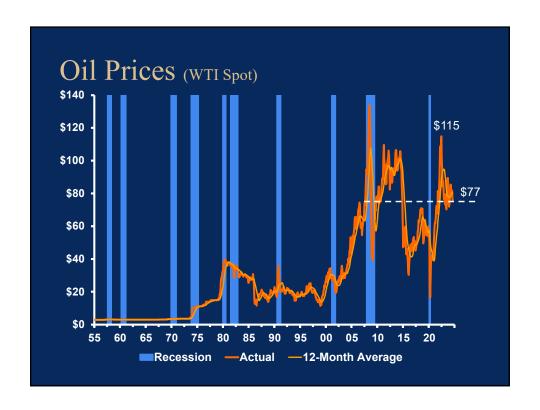


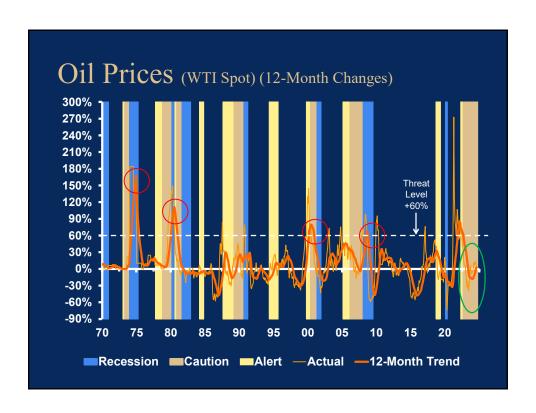














## WICPA Not For Profit Conference

The Economic and Market Outlook 2023 – 2028

What Do "Best Indicators" Predict?

Yield Spread Remains Inverted – Implies Recession Risk Energy-Prices Still Support Economic Expansion

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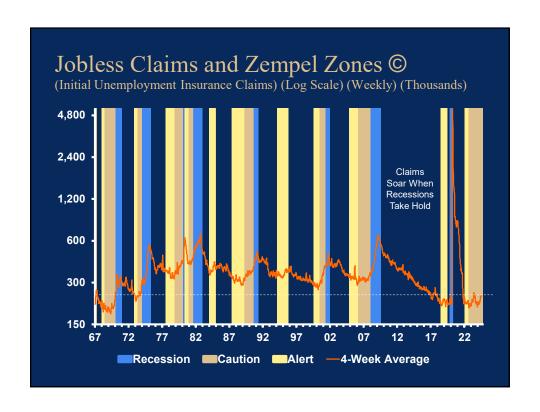


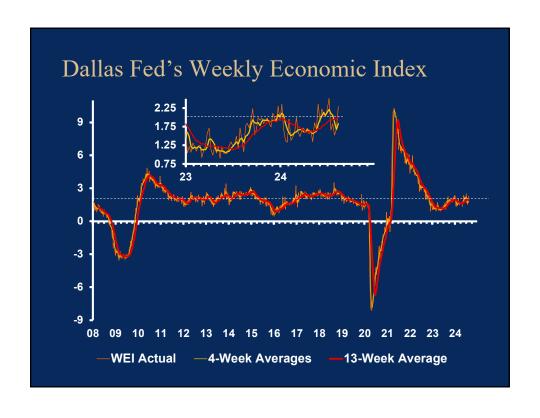
## WICPA Not For Profit Conference

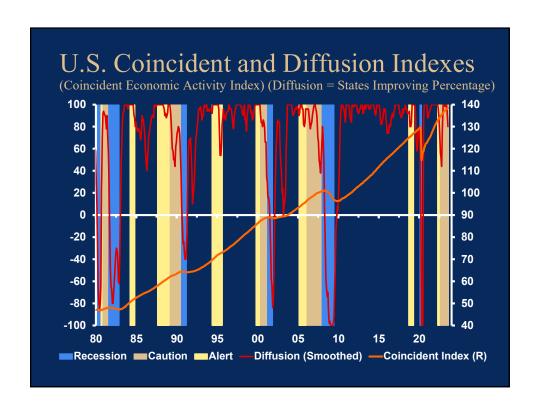
The Economic and Market Outlook 2023 – 2028

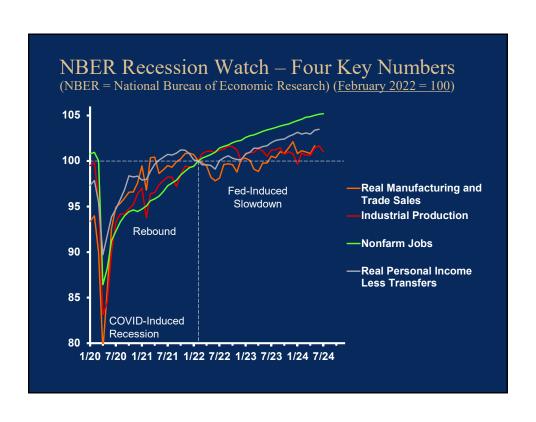
Has Recession Started? No. Why Not? Inflation Has Fallen Faster Than Usual.

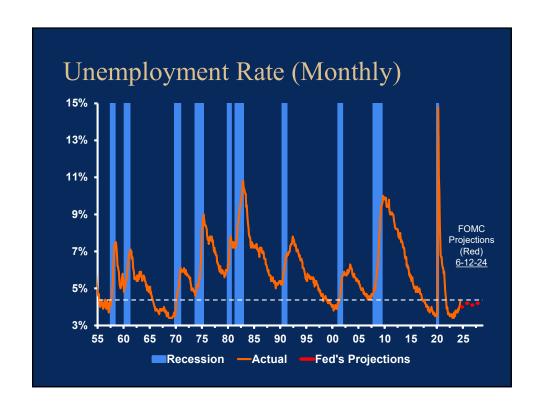
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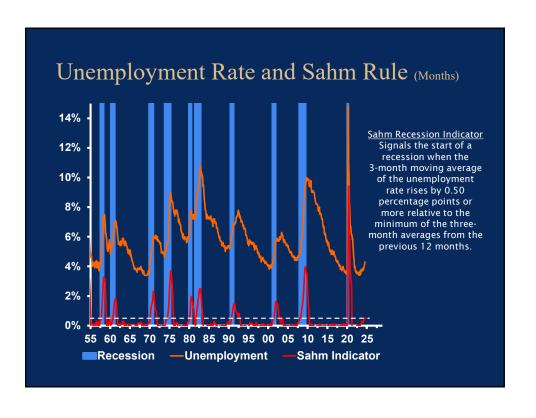


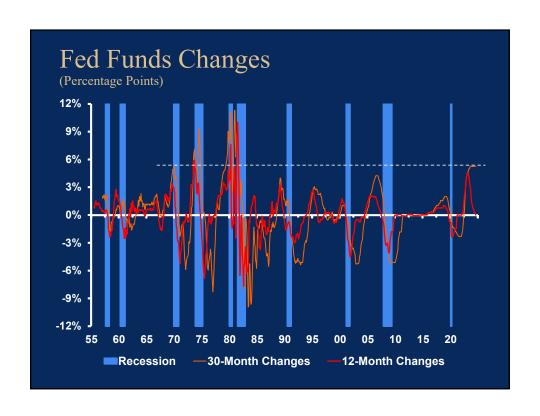


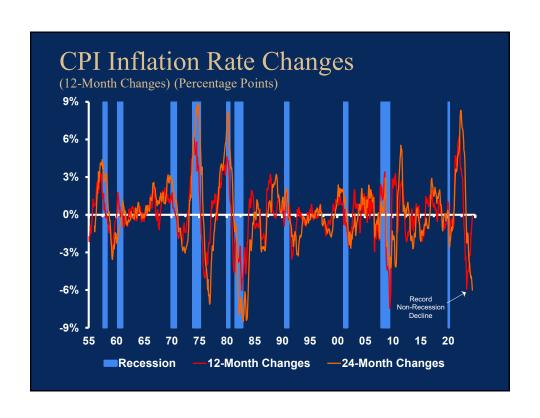


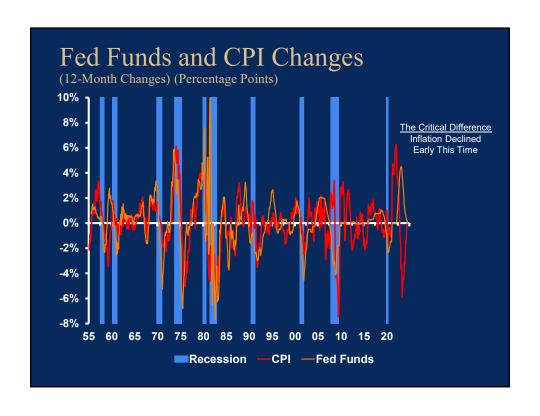


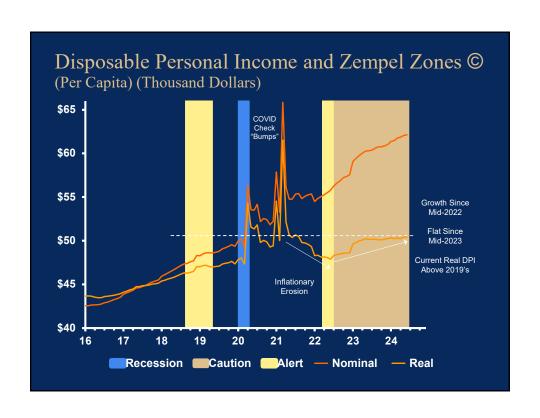


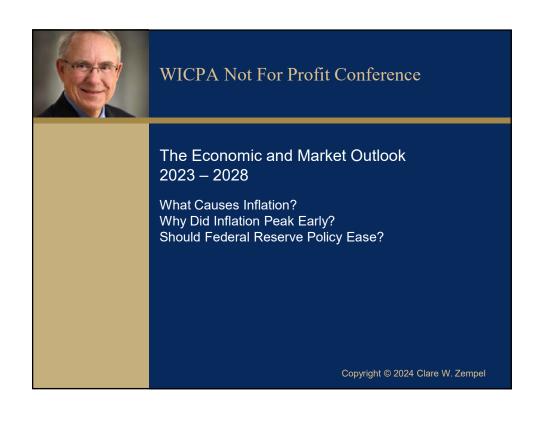


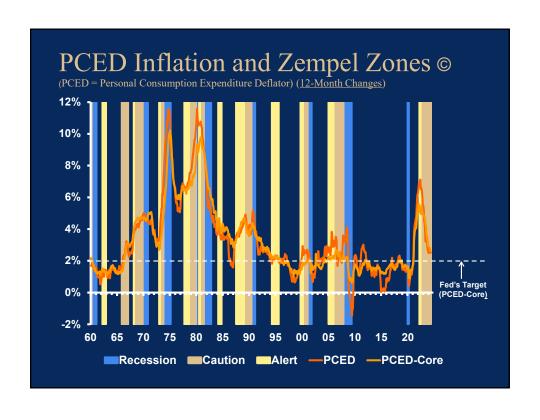


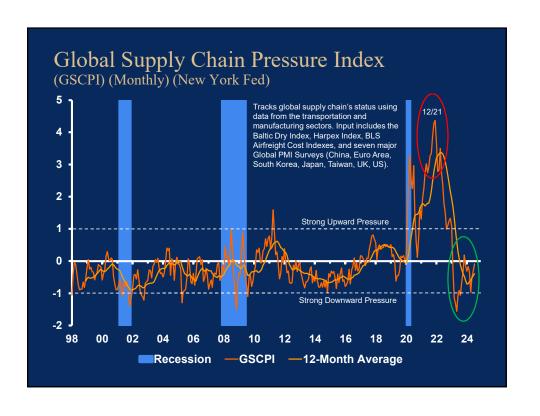


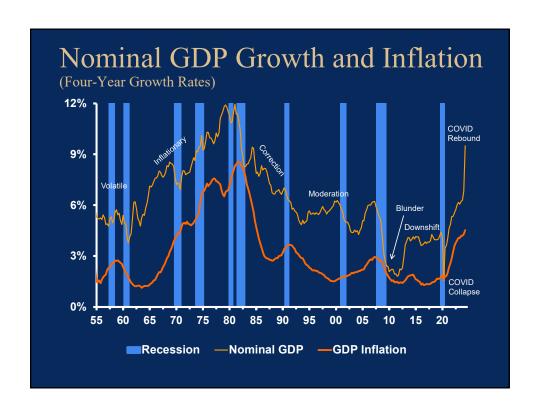


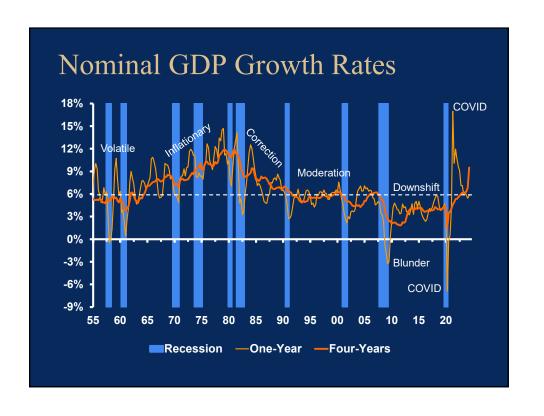


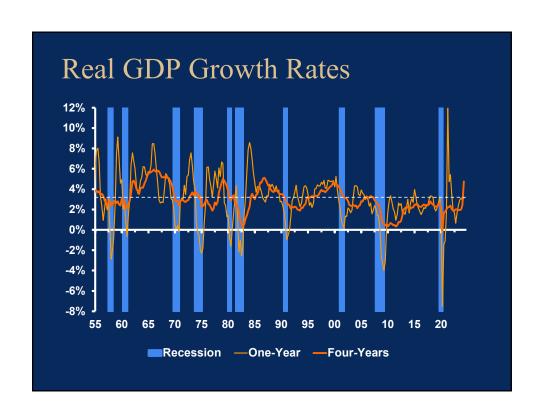


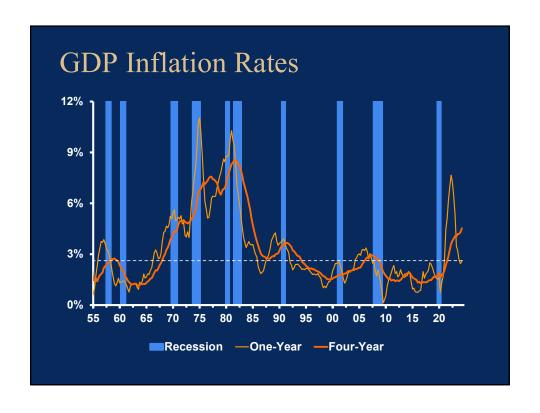


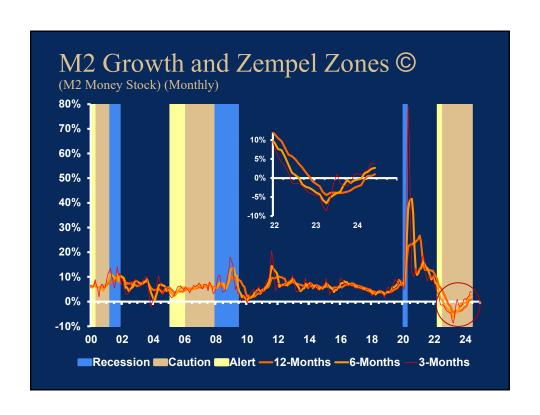


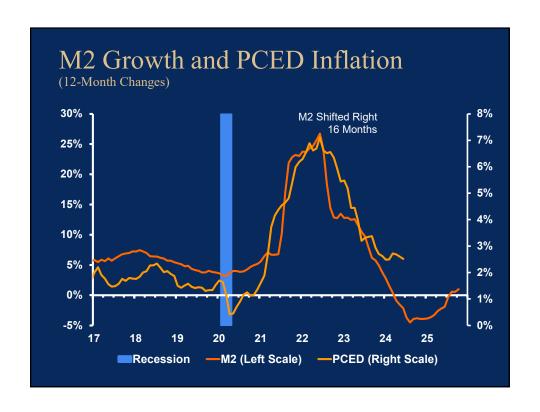


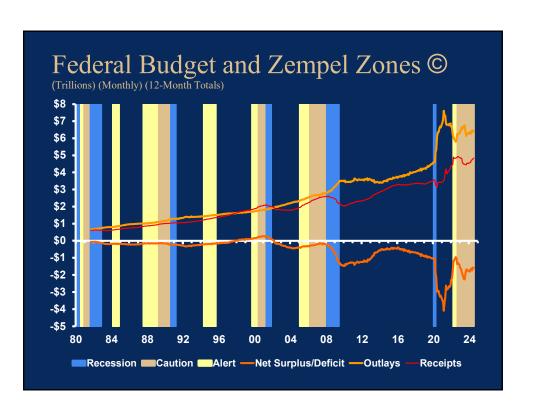


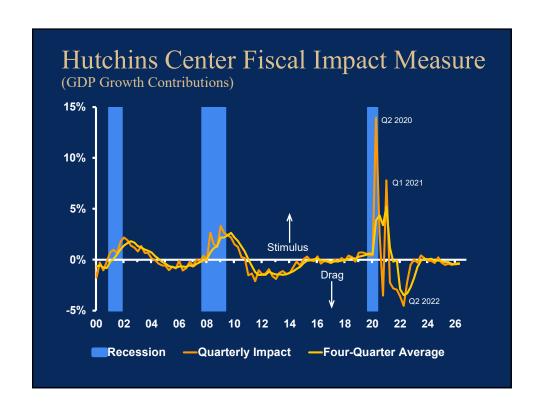




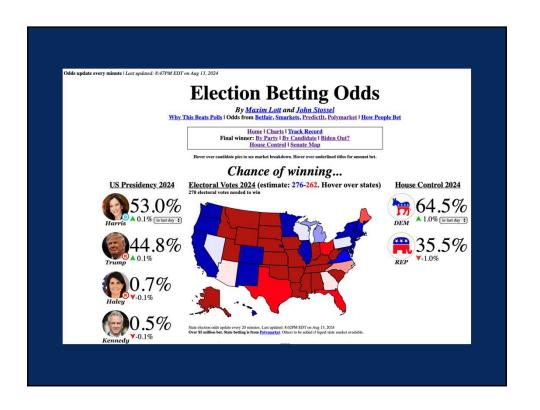


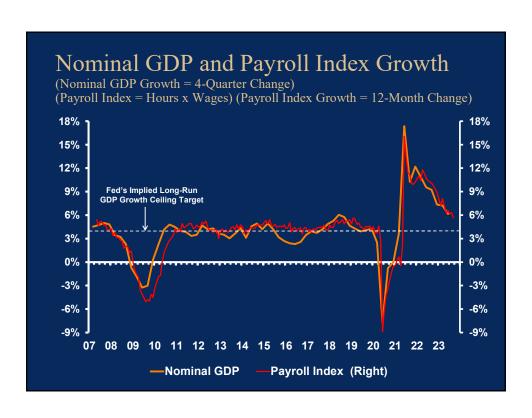




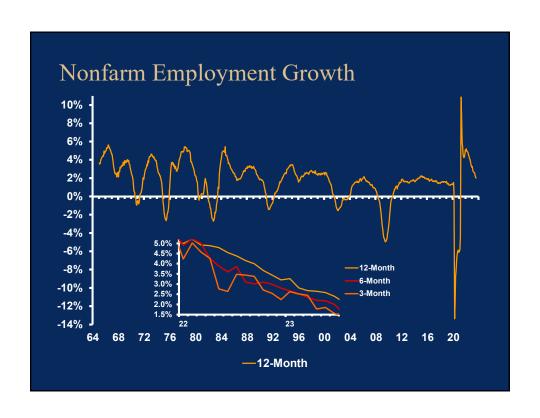




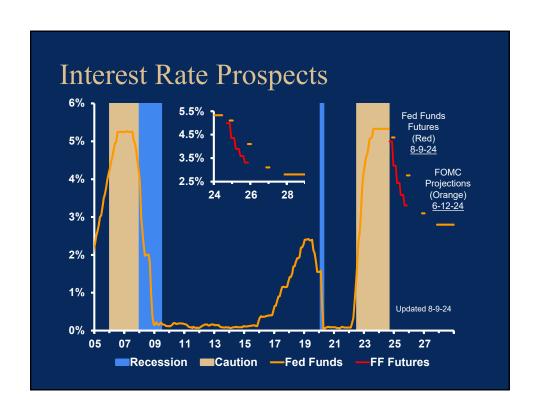














#### WICPA Not For Profit Conference

# The Economic and Market Outlook 2023 – 2028

Inflation Has Peaked – Fed's Target Achievable Soon Monetary Policy Remains Restrictive Fiscal Policy Remains Restrictive Political Prospects? No Recession If Inflation Falls Further + Fed Eases

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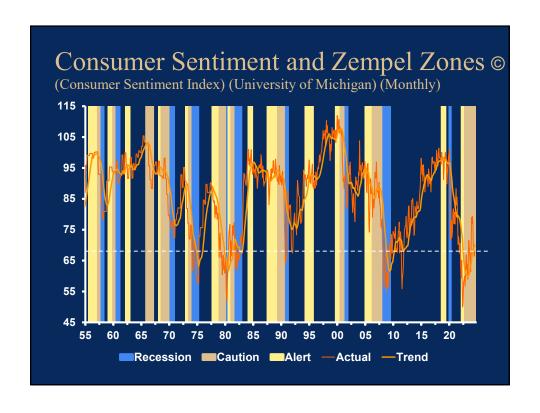


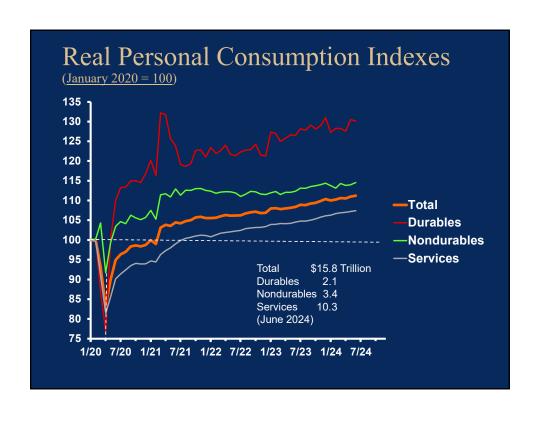
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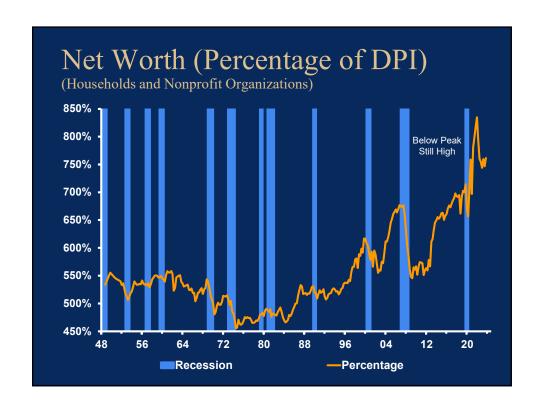
The Economic and Market Outlook 2023 – 2028

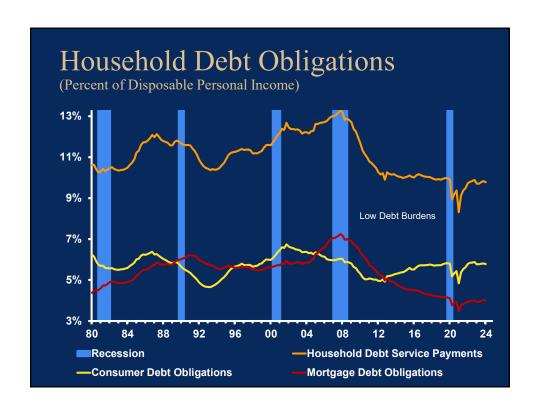
Economic Sector Performances Prospects Not Robust

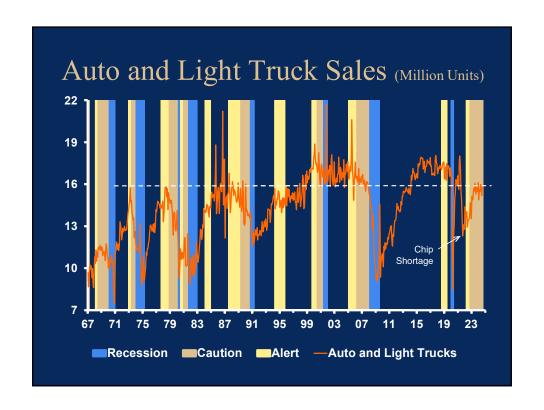
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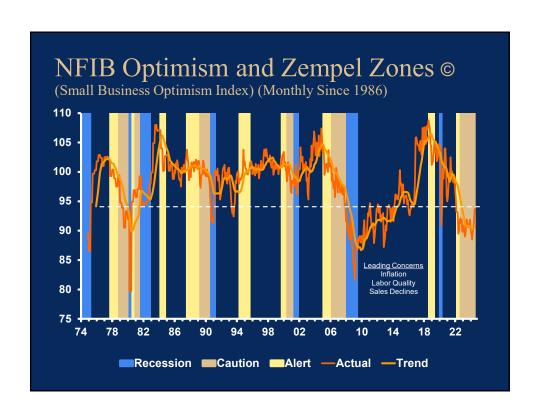


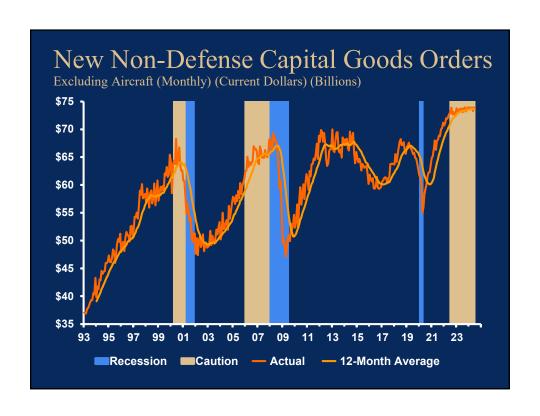


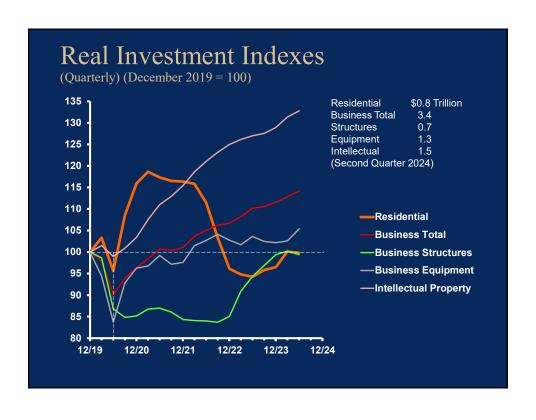


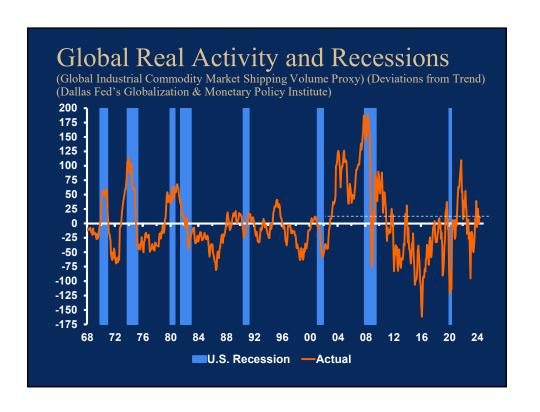


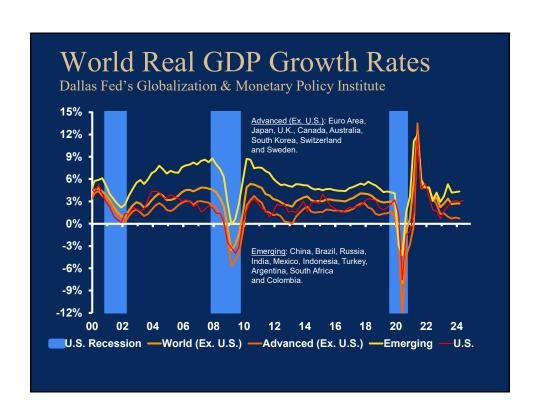


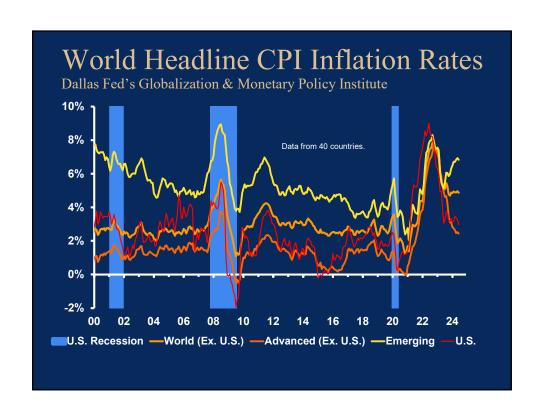


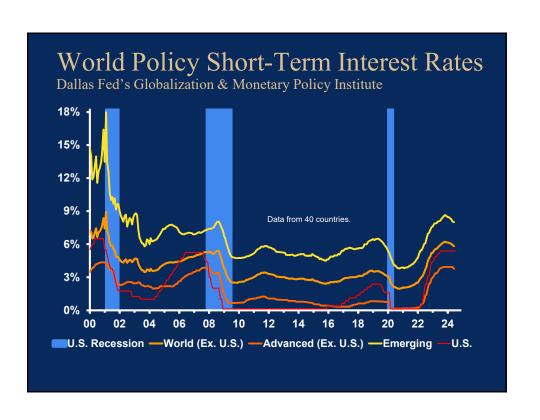


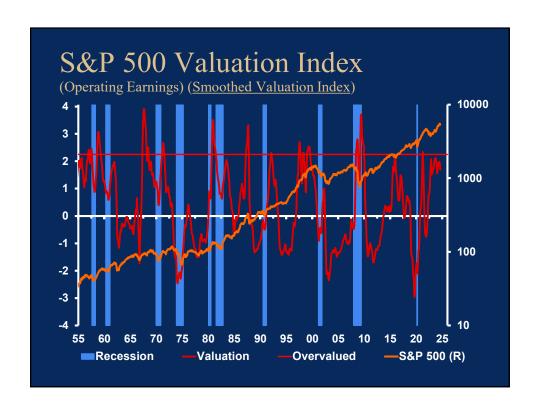


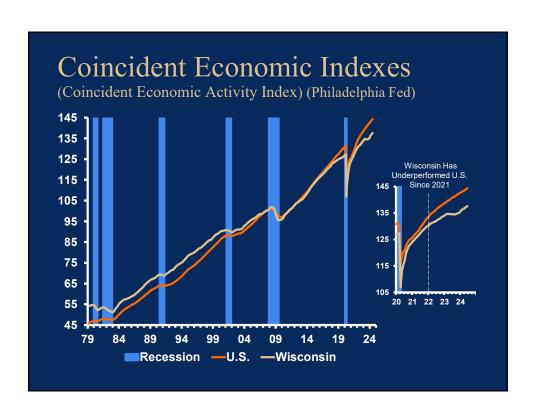














#### WICPA Not For Profit Conference

The Economic and Market Outlook 2023 – 2028

Has Recession Started? No
What Do "Best Indicators" Predict? Slowdown + Recession Risk
Can Recession Be Averted? Or Downside Limited? Yes
Best Case? Inflation Slows Further + Fed Eases Soon
How Would Sectors Perform Then? Moderate Expansion
Worst Case? Fed Delays Ease + International Risks Rise

What to do now depends on sensitivity to economic slowdowns.

"Alert Zone" means temper optimism.

"Caution Zone" now means plan for recession.

Delay implementation until jobless claims soar or own orders drop.

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# Questions...

Clare W. Zempel, CFA, CBE
Zempel Strategic
Applied Economics and Financial Market Analysis
www.zempelstrategic.com
CZempel@ZempelStrategic.com

(414) 351-1250 Copyright © 2024 Clare W. Zempel 1:45 - 2:35 p.m.

# Staffing & Succession Planning: Attracting, Developing & Retaining Talent in Today's Environment

Samantha Maldonado, MBA, CPDC, SHRM-SCP, Strategy Consultant, Spectrum Nonprofit Services

# Staffing & Succession Planning for Nonprofits...

Attracting, Developing and Retaining Talent in Today's Environment

Samantha Maldonado September 2024





"Leadership is about making others better as a result of your presence and making sure that impact lasts in your absence."

— Sheryl Sandberg

.

Why?....

#### The Importance of Succession Planning







"If succession planning is crucial, why aren't more organizations implementing it?"

Į

## Why don't organizations engage in succession planning?

**Fear** 



Source: Baba Daddy - The real me - Home - Blogs (weebly.com)

#### **Time & Effort**



Source: Aron Visuals (@aronvisuals) | Unsplash Photo Community

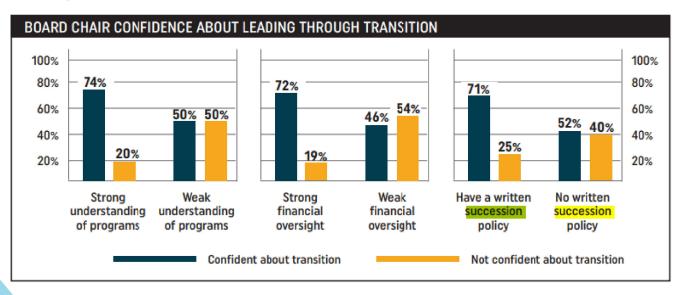
#### **Savior Complex**



Source: Doctorate in Educational Leadership –PhD and EdD (educationalleadershipdegree.com)

#### But it's worth the effort

Boards generally demonstrate a high level of adoption of essential oversight practices, but any exception to these practices is notable:



Source: "Leading with Intent" 2021

Inadequate succession planning can be a costly mistake.

Leadership isn't permanent, but with a strong succession plan, you can ensure seamless leadership transitions, reducing disruptions and preserving stability.

#### Approaches to succession planning



"Strategic Leader Development" – Forward thinking, expansion of talent undeterred by transitions



"Departure-Defined" succession planning



Data-Driven (decisions by data)

0

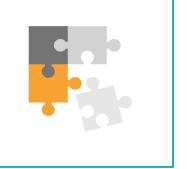
# Strategic Leader Development



#### Strategic Leader Development

A continuous process that involves articulating an agency's vision, pinpointing the essential leadership and managerial skills needed to achieve that vision, and attracting and nurturing talented individuals capable of developing and embodying those skills.

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#### Strategic Leader Development

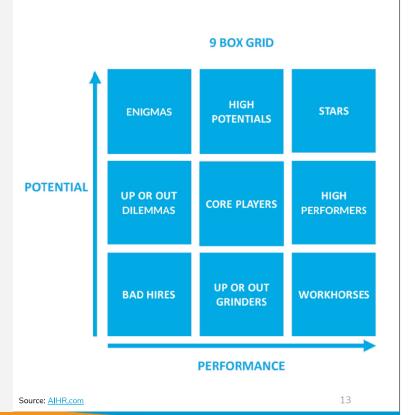
#### **Identify:**

- Core skills, essential roles and high-potential individuals
- Invest in development resources for these individuals to prepare and practice
- Reveals current gaps in skillset of identified leadership/bench strength and related role requirements

#### By actively engaging in these initiatives, you can:

- Align your aspirations with the organization's strategic objectives
- Create development plans to address
- Shore up any gaps in skills
- Position identified talent with opportunity to flex & lean into leadership space
- Build capability and competency

A tool to measure "potential" when considering staff for key roles.



**Departure Defined** 



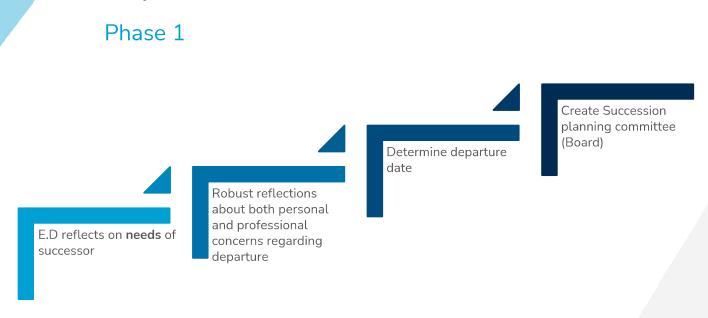
#### Defined & Planned Departure

A leader announces their resignation or plans to leave or retire in the future (18 months-3yrs). The board of directors must approach the transition wholeheartedly for two key reasons:

- 1. Hiring the right executive is crucial for the organization's future success
- 2. Transition period presents significant opportunities for growth.

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## Departure Process Outline



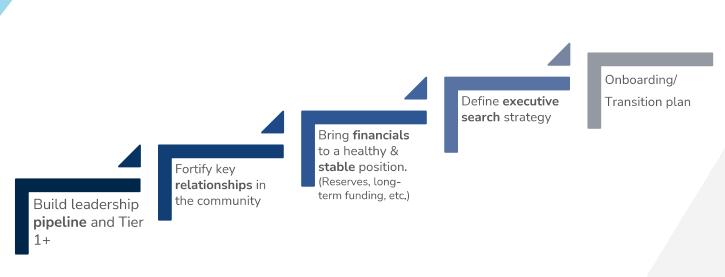
#### Departure Process Outline

#### Phase 2



# Departure Process Outline

#### Phase 3



# Data Defined

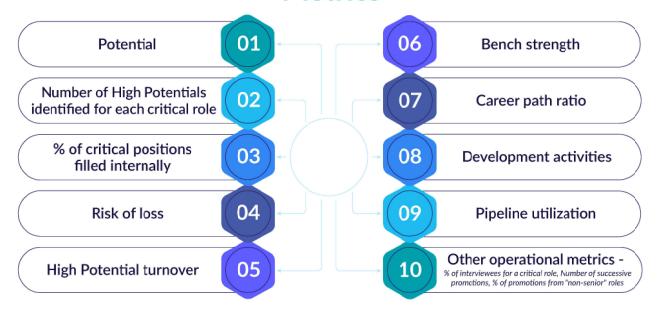
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# Data-driven Succession Planning

Succession Planning Metrics	Importance
Employee Performance Metrics	Identifies potential successors based on performance and skill set.
Leadership Pipeline Analysis	Identifies gaps in leadership talent and development needs.
Workforce Demographics	Analyzes workforce trends to anticipate future leadership needs.

#### **Succession Planning**

#### **Metrics**



Source: AIHR.com 21

#### Resources



#### Resources for Succession Planning

#### Bringing your succession plan to life





Source: Jo Szczepanska (@joszczepanska) | Unsplash Photo Community

Best Practices and Case Studies

Source: Jove Hankins (@moonshadowyress) | Unsplash Photo

Succession Planning Tools



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# Final Thoughts...



"Succession planning is not an event but an ongoing process that requires constant evaluation and adjustment."

- John Maxwell

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# Thank You!

#### Contact Us!

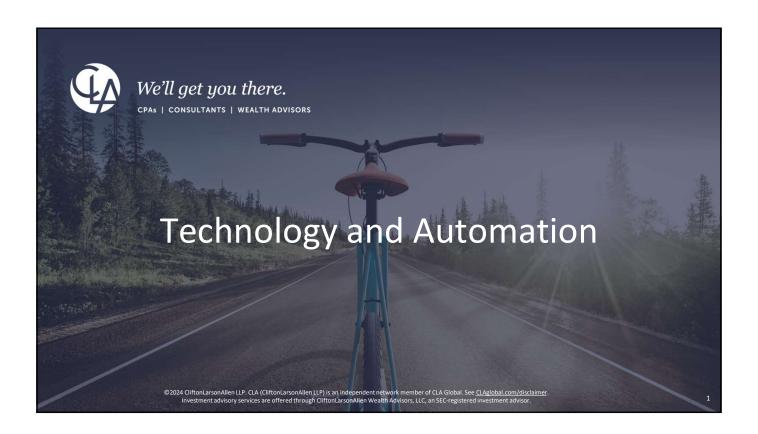
www.spectrumnonprofit.com stevez@spectrumnonprofit.com 414.727.1029



2:45 - 3:35 p.m.

# Technology & Creating Staff Efficiencies

Kevin Mleziva, CPA, CFO, Nonprofit, CLA
Jane Wochos, CPA, CFO, Nonprofit, CLA

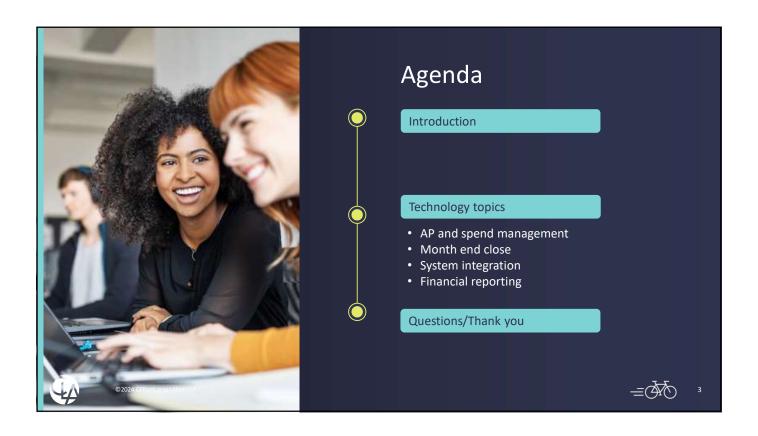




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### A/P and Credit Cards



#1 thing we hear holding up month-end close in nonprofits?

Accounts payable (coding, approvals) Credit cards (receipts, coding, approvals)



Particularly important (and cumbersome) with cost reimbursement grants



Ideas to add automation and remove this month-end delay?

Online bill pay platforms Expense management platforms Accountability mechanisms



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### **Advantages**

- 1 Coding and approval
- 2 Document retention

  Receipts Invoices W-9's Vendor contracts
- 3 Integration with GL system
- 4 Auditor view only access (no more pulling invoices)
- 5 Could also be used to manage AR (including payment)



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### **Examples**



**BILL** 



Ramp



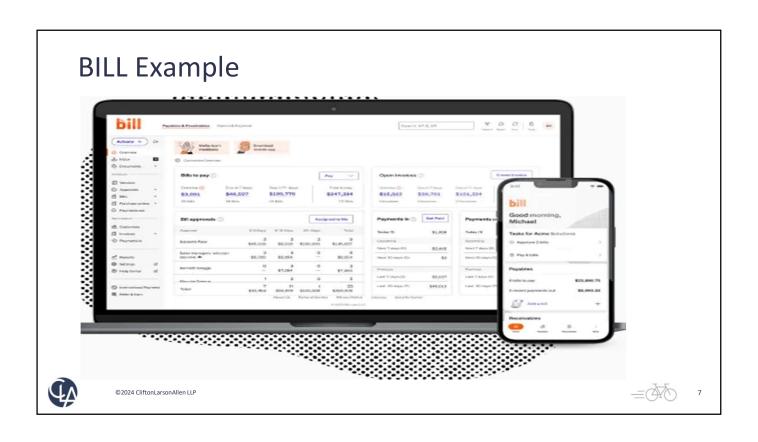
Avid exchange

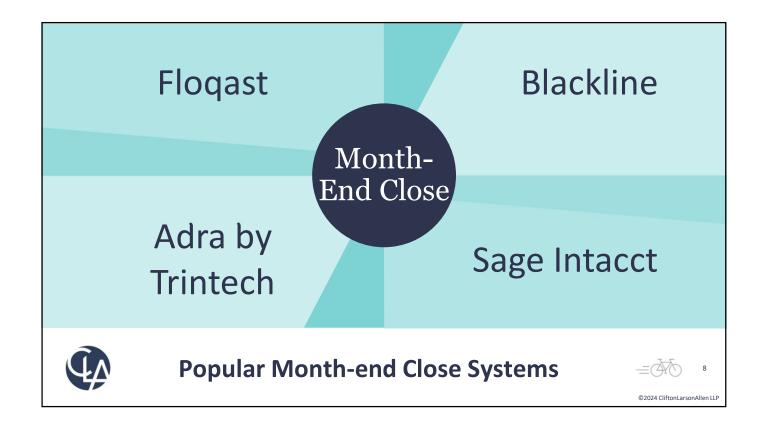
No auto deposit for expense reimbursement (con)



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### Month-End Close Systems

- Syncs with general ledger
- 2 Manage deadlines
- Clearly assign responsibilities
- 4 Approval documentation
- Visibility to team progress
- 6 Efficient document storage





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### Month-end Close



Bank feeds to your general ledger



Ap and spend management integration with general ledger



**Payroll** 

Full integration

Upload/download



**Fundraising systems** 

Full integration

Upload/download



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### **Financial Reporting**

Integrates with general ledger system or trial balance to create reports



Creates KPI's

Nonfinancial KPI's



#### Fathom example

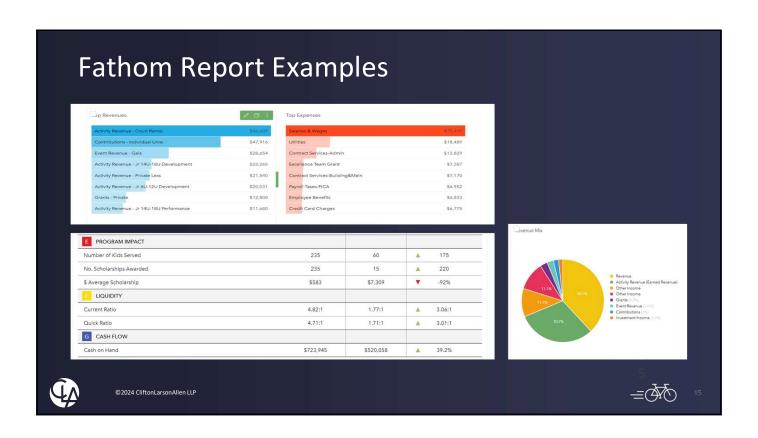
- KPI
- Chart
- Top ten
- Forecast





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### Thank you.

Kevin Mleziva, CPA Consulting CFO kevin.mleziva@CLAconnect.com 414.238-6837

Jane Wochos, CPA Principal jane.wochos@CLAconnect.com 414.238-6734



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3:45 - 4:35 p.m.

# Ethical Implications of Using Generative Al

John Higgins, CPA, CITP, Strategic Technology Advisor, Higgins Advisory LLC

### Ethical Implications of Using Generative Al



Presented By John H. Higgins, CPA.CITP Rochester, Michigan



### John H. Higgins, CPA.CITP Strategic Technology Advisor



john@higginsadvisoryllc.com

Nationally recognized thought leader, advisor, author and speaker on CPA technology

Strategic technology advisor to the profession w/ 35+ years of experience

Founded and sold two CPA technology advisory startups

Former National Mid-market Technology Partner - BDO

CPA Practice advisor Top 25 Thought Leader for the CPA profession

AICPA Business & Industry Hall of Fame Inductee

Past Chair of the Michigan Association of CPAs

Passionate advocate for the CPA profession!



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### **Learning Goals**



- Recognize the ethical dilemmas with AI applications that CPAs can encounter
- Identify practical guidelines for resolving these ethical dilemmas



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- ➤ Why is this Important
- ➤ AI Technology Primer
- ➤ Review of the CPA Professional Ethics Framework
- ➤ AI Ethical Considerations for CPAs
- Guidelines for Using AI Ethically
- Developing an Al Usage Policy
- > Wrap-up
- > AI Glossary



### WHY IS THIS IMPORTANT?





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"AI will probably most likely lead to the end of the world, but in the meantime, there'll be great companies."

Sam Altman CEO, OpenAI



-

"The new spring in AI is the most significant development in computing in my lifetime. Every month, there are stunning new applications and transformative new techniques. But such powerful tools also bring with them new questions and responsibilities."

Sergey Brin Co-founder Google



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"What all of us have to do is to make sure we are using AI in a way that is for the benefit of humanity, not to the detriment of humanity."

Tim Cook CEO, Apple



"First time in human history nobody has any idea how the world will look in 20 years."

"The most important thing to know about AI, it is the first technology in history that can make decisions by itself and can create new ideas by itself."

Yuval Noah Harari Best Selling Author - Sapiens



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"Robots will be able to do everything better than us. I am not sure exactly what to do about this. This is really the scariest problem to me."

Elon Musk Founder, Tesla & SpaceX



### AI TECHNOLOGY PRIMER





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### The Three Levels of Al

#### Narrow Al aka Weak Al

- Only form of AI that exists today
- Limited to a defined task
- Chatbots
- ChatGPT

#### General Al aka Strong Al

- AGI Artificial General Intelligence
- Exists in theory only
- Can accomplish new tasks without human training
- Intellectually on par with humans
- Current predictions are around 2030

#### Super Al aka

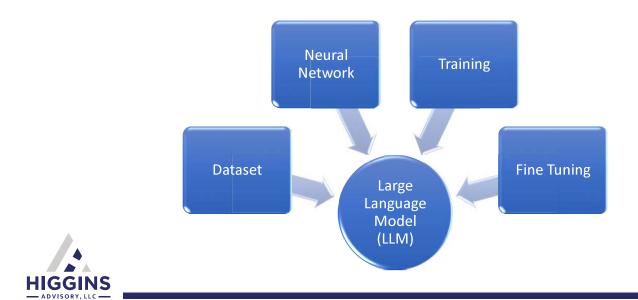
#### **Artificial Super Intelligence**

- Exists in theory only
- Think / reason / learn / make judgements
- Cognitive abilities surpassing human beings
- Understand human feelings and feel emotions
- Develop own beliefs and desires
- No consensus prediction on arrival timeline



Source: IBM Technology

### Generative AI and Large Language Models



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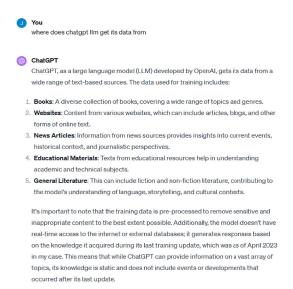
### LLM Source Data Risks

- Al application developer determines the source of the data
- The source data will have inherent biases
- Source data may have copyright issues





### Where does ChatGPT get the LLM data?





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### **LLM Training Algorithm Risks**

- Al application developer defines the algorithms that train the data
- Different weightings can be assigned to different classifications of data to remove / embed biases





### LLM Evaluation and Fine-tuning Risks

- Al application developer defines the parameters of the "guard rails" to exclude/ prevent inappropriate data
- Al developer defines "acceptable use" policies for user prompts





# "Artificial intelligence is like electricity; it has application everywhere"

Andrew Ng Co-founder Google Brain

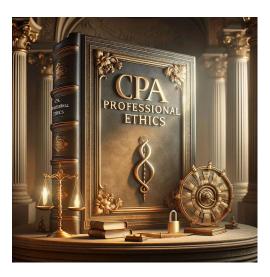
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Generative AI for Everyone



# REVIEW OF THE CPA PROFESSIONAL ETHICS FRAMEWORK





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### **AICPA Code of Conduct**

- Adopted by members of the AICPA
- Provides guidance and rules for CPAs in their performance of professional responsibilities
- Disciplinary proceedings for failure to comply



### **Key Principles of Professional Conduct**

- Act in the public interest
- Integrity
- Objectivity and Independence
- Due care





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### Additional Regulatory Entities to Consider

- State Board of Accountancy
- AICPA Standards
- SEC (Securities and Exchange Commission)
- PCAOB (Public Company Accounting Oversight Board)
- DOL (Department of Labor)
- GAO (Government Accountability Office)
- Federal, state and local taxing authorities



### White House Executive Order on Al



OCTOBER 30, 202

#### Executive Order on the Safe, Secure, and Trustworthy Development and Use of Artificial Intelligence



By the authority vested in me as President by the Constitution and the law of the United States of America, it is hereby ordered as follows:

Section 1. Purpose. Artificial intelligence (AI) holds extraordinary potential for both promise and peril. Responsible AI use has the potential to help solve urgent challenges while making our world more prosperous, productive, innovative, and secure. At the same time, irresponsible use could exacerbate societal harms such as fraud, discrimination, bias, and disinformation, displace and disempover workers; stife competition; and pose risks to national security. Harnessing AI for good and realizing its myriad benefits requires mitigating its substantial risks. This endeavor demands a society-wide effort that includes government, the private sector, academia, and civil society.



Al Worker Protection Guidelines



ChatGPT generated

executive summary

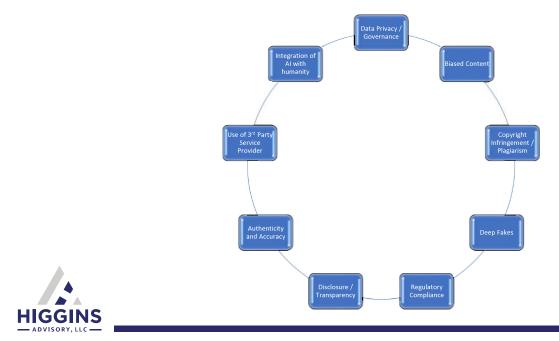
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### AI ETHICAL CONSIDERATIONS FOR CPAS





### AI Ethical Challenges and Risks for CPAs & CFOS



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# Machines are getting more like humans



# Humans are getting more like machines





### **Current Day Examples**

- Amelia
- ChatGPT
- HeyGen
- Figure 01
- Neuralink



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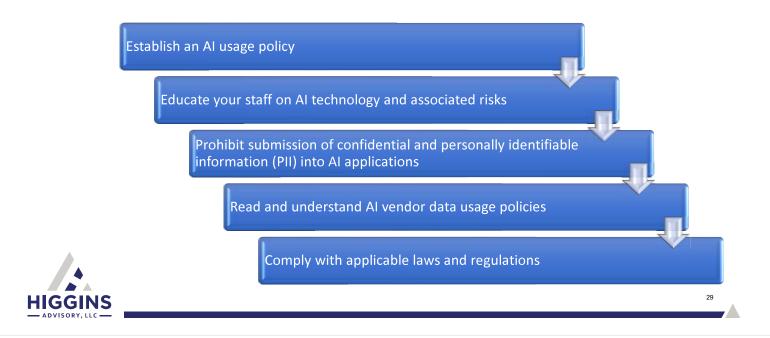
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### **GUIDELINES FOR USING AI ETHICALLY**





### A Guide for Using AI Ethically



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### **Build on the Basics**

- Don't enter personally identifiable information into an AI app
- Do not enter any confidential information that can be linked to an individual or entity
- Control access to your Al app
- Be on the lookout for bias and hallucinations
- Independently verify facts and figures



### OpenAl Privacy and Usage Policy

- OpenAl Privacy Policy
- OpenAl Usage Policy



Sample ChatGPT safe usage policy for a not-for-profit organization



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### **Additional Resources**

- Sample AI Usage policy from Microsoft Copilot
- Sample AI usage policy from workable.com
- Every company needs a corporate Al policy
- CPA.com generative Al resource center



### **WRAP-UP**





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### In Summary

- There are many ethical considerations when it comes to using AI technology
- Specific standards and regulations are currently limited
- Develop an AI usage policy for your organization
- Educate your staff on the risks of AI
- Stay tuned to regulatory developments and accounting standards
- Use your core ethics as your foundation!



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### Questions?





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# Thank you!!!

