

ExpensifyApproved!

Partner Support Methodology

ExpensifyApproved! Partners can take advantage of Expensify's premium support model. Think of our team as an extension of yours, built to ensure your clients receive all the support they need to thrive.



ExpensifyApproved! University

Start by building your team's knowledge of Expensify by completing ExpensifyApproved! University. Pass the quiz to build your foundational knowledge, get 3 CPE credits, and unlock exclusive discounts and special opportunities (such as a ticket to ExpensiCon!).



Partner Manager

Firms with ExpensifyApproved! certified accountants gain access to a Partner Manager, dedicated to serve as your point of contact for escalations, firm-wide trainings, strategic goal planning, and new initiatives.



Client Onboarding Manager

When you're ready to refer a new client, your client onboarding manager will help clients implement Expensify, configure accounting integrations, and set them up for success.



Client Account Manager

Leave the ongoing product support to us. Your clients receive a dedicated account manager to help them with any day-to-day product questions that come up.



Concierge Chat Support

Have an urgent question? Accountants and clients also have access to real-time product support through Concierge chat, with under two-minute response times.

Our comprehensive support model ensures that you and your clients will receive the help they need, no matter how big or small the ask. Reach out to your partner manager with any questions or to get started right away!